Subject: Brown Recycling Festive Period Operations 2026-2027

Dear Customer,

As the festive season draws near, we'd like to share our operational schedule for the Christmas and New Year period to help you plan your waste management needs in advance.



All our vehicles will be fully operational throughout the Christmas period, aside from scheduled days off on the following dates:

- **Friday, 25th December (Christmas Day),**
- **Saturday, 26th December (Boxing Day),**
- **Monday, 28th December,**
- **Friday, 1st January (New Year's Day),**
- **and Saturday, 2nd January.**

Important Information:

- If your usual collection day falls on a day when we are closed, your collection will be cancelled.
- If you still require the service, please contact our team to reschedule.
- This includes all services; from your wheelie bin collection to an artic collection and everything in between.
- If your business is closed over the Christmas period, it is your responsibility to notify us to cancel any scheduled collections.
- Please note that if our team arrives at your site on an operating day and finds it closed without prior notice, you may incur wasted journey charges.

We will confirm all collection requests in the first week of December, starting Monday, 30th November 2026.

If you'd like to discuss your Christmas collection arrangements or need any assistance, please contact our Customer Support team on **01782 816520** or email christmas@brownrecycling.co.uk.

We wish you a very Merry Christmas and a healthy, Happy New Year from all of us here at Brown Recycling!

Kind regards,
The Brown Recycling Team